

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Goodwill Industries-Knoxville, Inc., Knoxville, TN (1283)

	Overall	Certified Nursing Assistant Training, Certificate of Completion	Clerical Skills Training, Certificate of Completion	GoodTech Customer Service Core Training, Certificate of Completion	GoodTech Customer Service Technical Training, Certificate of Completion	Self-Paced Applications in the Computer Environment (Advanced), Certificate of Completion
Program Enrollment	48	36	0	12	0	0
Number Still Enrolled	3	3	0	0	0	0
Percent Still Enrolled	6.3%	8.3%	N/A	0.0%	N/A	N/A
WITHDRAWAL SUMMARY						
Special Circumstance Withdrawals	5	5	0	0	0	0
Number of Withdrawals	12	9	0	3	0	0
Withdrawal Rate	14.6%	11.1%	N/A	25.0%	N/A	N/A
COMPLETION SUMMARY						
Number Not Currently Enrolled	45	33	0	12	0	0
Number of Completions	33	24	0	9	0	0
Completion Rate	82.5%	85.7%	N/A	75.0%	N/A	N/A
PLACEMENT SUMMARY						
Special Circumstance Non-Placements	10	6	0	4	0	0
Placed In-Field Withdrawals	1	1	0	0	0	0
Number Placeable	24	19	0	5	0	0
Total Placed In-Field	19	17	0	2	0	0
In-Field Placement Rate	79.2%	89.5%	N/A	40.0%	N/A	N/A
Number Placed	20	18	0	2	0	0
Placement Rate	83.3%	94.7%	N/A	40.0%	N/A	N/A
STUDENT DEMOGRAPHICS						
Race						
Caucasian	20	13	N/A	7	N/A	N/A
Percent Caucasian	41.7%	36.1%	N/A	58.3%	N/A	N/A
African-American	23	19	N/A	4	N/A	N/A
Percent African-American	47.9%	52.8%	N/A	33.3%	N/A	N/A
Hispanic	1	1	N/A	0	N/A	N/A
Percent Hispanic	2.1%	2.8%	N/A	0.0%	N/A	N/A
Other/Unknown	4	3	N/A	1	N/A	N/A
Percent Other/Unknown	8.3%	8.3%	N/A	8.3%	N/A	N/A
Subtotal Race	48	36	N/A	12	N/A	N/A
Gender						
Male	2	1	N/A	1	N/A	N/A
Percent Male	4.2%	2.8%	N/A	8.3%	N/A	N/A
Female	46	35	N/A	11	N/A	N/A
Percent Female	95.8%	97.2%	N/A	91.7%	N/A	N/A
Subtotal Gender	48	36	N/A	12	N/A	N/A
Age						
Under 25	8	8	N/A	0	N/A	N/A
Percent Under 25	16.7%	22.2%	N/A	0.0%	N/A	N/A
25 and Over	40	28	N/A	12	N/A	N/A
Percent 25 and Over	83.3%	77.8%	N/A	100.0%	N/A	N/A
Subtotal Age	48	36	N/A	12	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 10/19/2021

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	Self-Paced Applications in the Computer Environment (Basic), Certificate of Completion
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Program Enrollment	0
Number Still Enrolled	0
Percent Still Enrolled	N/A

WITHDRAWAL SUMMARY

Special Circumstance Withdrawals	0
Number of Withdrawals	0
Withdrawal Rate	N/A

COMPLETION SUMMARY

Number Not Currently Enrolled	0
Number of Completions	0
Completion Rate	N/A

PLACEMENT SUMMARY

Special Circumstance Non-Placements	0
Placed In-Field Withdrawals	0
Number Placeable	0
Total Placed In-Field	0
In-Field Placement Rate	N/A
Number Placed	0
Placement Rate	N/A

STUDENT DEMOGRAPHICS

Race	
Caucasian	N/A
Percent Caucasian	N/A
African-American	N/A
Percent African-American	N/A
Hispanic	N/A
Percent Hispanic	N/A
Other/Unknown	N/A
Percent Other/Unknown	N/A
Subtotal Race	N/A

Gender	
Male	N/A
Percent Male	N/A
Female	N/A
Percent Female	N/A
Subtotal Gender	N/A

Age	
Under 25	N/A
Percent Under 25	N/A
25 and Over	N/A
Percent 25 and Over	N/A
Subtotal Age	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.
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